

WHAT IS SSI?

Student Satisfaction Inventory (SSI) is a voluntary survey from Ruffalo Noel-Levitz administered to students enrolled as undergraduate and full-time in an on-campus program at NMC. Students are asked to respond with a level of importance and satisfaction in the areas of Academic Advising, Campus Climate, Recruitment, Financial Aid, Instruction, Campus Support Services, Campus life, Registration and Safety & Security. NMC administers the SSI survey every three years in spring.

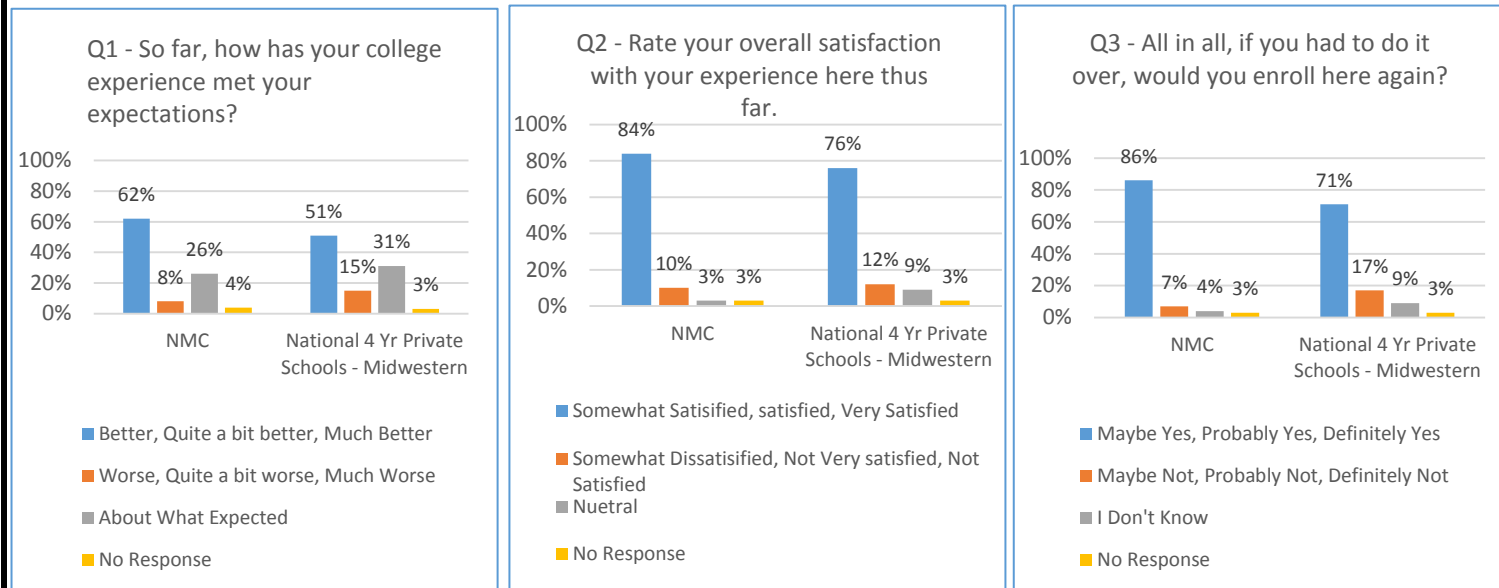
HIGHLIGHTED OVERALL RESULTS

Response Rate: The response rate for the 2018 SSI was 22% (89 students completed the survey out of 412 students invited).

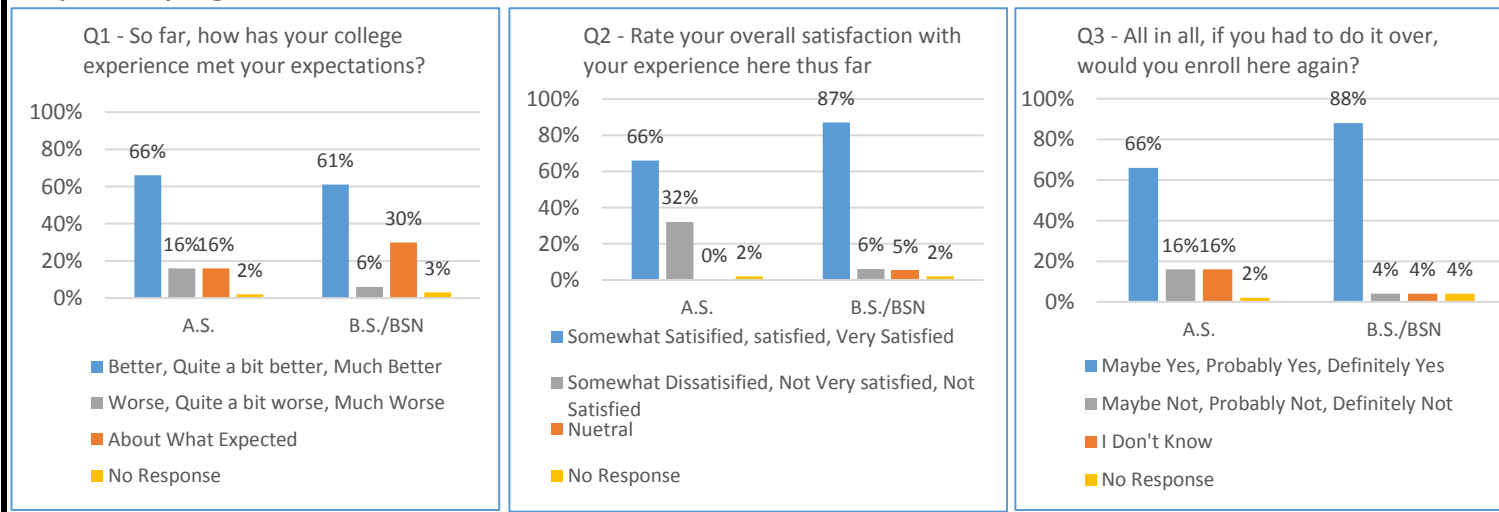
Respondent Profile: Survey respondents were primarily female (94%), white (80%) and in a Bachelor's degree program (80%).

Overall Student Experience: The SSI survey asks students three questions about their overall experience at NMC.

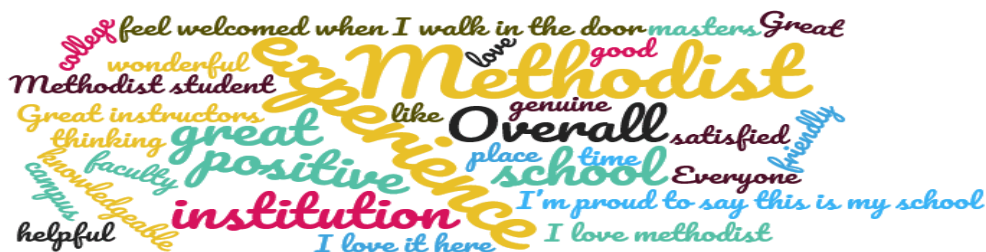
NMC Comparison with National Four-Year Private schools in the midwest:



Comparison By Degree - Associates vs. Bachelors:



Student Open Text Response - Word Cloud



Strengths:

Noel-Levitz defines Strengths as items with high importance and high satisfaction. These are specifically identified as items above the mid-point in importance (top half) and in the upper quartile (25 percent) of your satisfaction scores.

STRENGTHS	NEBRASKA METHODIST COLLEGE			NATIONAL 4 YEAR PRIVATE SCHOOLS - MIDWESTERN		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
On the whole, the campus is well-maintained	6.49	6.43	0.06	6.32	5.76	0.56
The staff in health services area are competent.	6.39	6.28	0.11	6.07	5.31	0.76
This institution has a good reputation within the community.	6.65	6.49	0.16	6.26	5.79	0.47
The campus is safe and secure for all students.	6.76	6.52	0.24	6.50	5.86	0.64
Security staff respond quickly to emergencies.	6.70	6.45	0.25	6.40	5.43	0.97
There is a commitment to academic excellence on this campus.	6.59	6.30	0.29	6.41	5.74	1.34
There are adequate services to help me decide upon a career.	6.47	6.16	0.31	6.26	5.44	0.82
Students are made to feel welcome on this campus.	6.52	6.21	0.31	6.39	5.71	0.68
I am able to experience intellectual growth here.	6.65	6.33	0.32	6.50	5.84	0.66
Faculty are usually available after class and during office hours.	6.47	6.10	0.37	6.34	5.87	1.25
Counseling staff care about students as individuals	6.47	6.10	0.37	6.16	5.51	1.46
Academic support services adequately meet the needs of students.	6.56	6.08	0.48	6.20	5.58	0.62
Nearly all of the faculty are knowledgeable in their field.	6.71	6.09	0.62	6.57	5.99	0.58

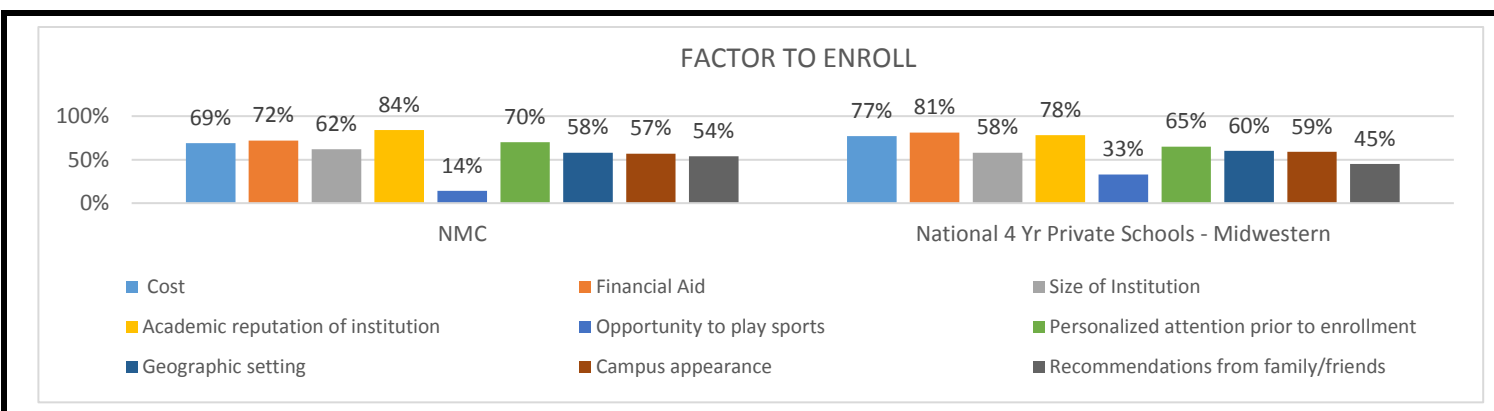
*11 of the 13 NMC strengths, were rated as significantly higher in satisfaction

Challenges:

Noel-Levitz defines Challenges as items with high importance and low satisfaction or a large performance gap. These are specifically identified as items above the mid-point in importance (top half) and in the lower quartile (25 percent) of your performance gap scores.

CHALLENGES	NEBRASKA METHODIST COLLEGE			NATIONAL 4 YEAR PRIVATE SCHOOLS - MIDWESTERN		
	Importance	Satisfaction	Gap	Importance	Satisfaction	Gap
Adequate financial aid is available for most students	6.43	4.93	1.50	6.42	5.12	1.30
Tuition paid is a worthwhile investment.	6.52	5.32	1.20	6.49	5.07	1.42
Faculty are fair and unbiased in their treatment of individual students.	6.54	5.42	1.12	6.41	5.44	0.97
The content of the courses within my major is valuable.	6.57	5.63	0.94	6.62	5.76	0.86
The quality of instruction I receive in most of my classes is excellent.	6.64	5.72	0.92	6.53	5.66	0.87
My academic advisor is concerned about my success as an individual.	6.45	5.57	0.88	6.39	5.80	0.59
Faculty take into consideration student differences as they teach a course.	6.42	5.55	0.87	6.21	5.27	0.94
The instruction in my major field is excellent	6.65	5.88	0.77	6.60	5.76	1.32
Faculty care about me as an individual.	6.49	5.77	0.72	6.31	5.72	0.59
Adjunct faculty are competent as classroom instructors.	6.46	5.75	0.71	6.25	5.51	0.74

Why Students Picked NMC: Students were asked to rate the importance of several factors in their decision to enroll at NMC.



The full set of SSI reports with additional breakdowns by division and/or degree is available on the Institutional effectiveness sharepoint page under Institutional Effectiveness/Institutional Research/Documents/Student Surveys.

